

# Water and Light News



EAST GRAND FORKS WATER AND LIGHT

October 2015

## Employee Promotions



**Jeff Olson**

Jeff has been with the Water and Light Department for 37 years. In June 2015 he was promoted to Distribution System Superintendent after the retirement of Scott Gravseth.

Jeff has worn many hats during his time with the Water and Light, starting in 1978 as a Water Service Worker. Then moved to Lineman, Line Foreman, and finally to his present position.

Congratulations Jeff!



**Todd Grabanski**

Todd has been with the Water and Light Department for 21 years. In July 2015 he was promoted to Line Foreman

Todd began his employment with the Water and Light Department, in 1994 as an Electrical Groundsman. He then moved to Lineman, Asst. Line Foreman and finally to his present position of Line Foreman.

Congratulations Todd!



**Dave Solarski**

Dave has been with the Water and Light Department for 21 years. In September 2015 he was promoted to Assistant Line Foreman

Dave was hired by the Water and Light Department, in 1994 as a Lineman and worked in that capacity until his recent promotion.

Congratulations Dave!

## HeatShare

HEATSHARE IS A SALVATION ARMY PROGRAM THAT PROVIDES EMERGENCY UTILITY ASSISTANCE FOR PEOPLE WITH NO PLACE LEFT TO TURN.

THIS PROGRAM IS AVAILABLE TO EAST GRAND FORKS WATER AND LIGHT CUSTOMERS AND IS FUNDED THROUGH DONATIONS.

PLEASE SEE THE BACK OF THIS NEWSLETTER TO SEE HOW YOU CAN HELP YOUR FRIENDS AND NEIGHBORS WITH A DONATION.



## Cold Weather Rule Annual Notice to All

The Minnesota Cold Weather Rule is designed to protect people who may have trouble paying their utility bills in the winter. The Minnesota Cold Weather Rule applies from Oct. 15 to April 15.

The rule means that your utility cannot disconnect your residential electric service during the winter if the customer meets the following requirements:

1. Disconnect would affect the primary heat source.
2. Customer has declared inability to pay on the form provided by the utility.
3. Customer's total household income is less than 50% of the state median income.
4. Customer's account must be current for the billing period immediately prior

to October 15 or the customer has entered into a payment schedule and is reasonably current with payments.

Please contact the East Grand Forks Water and Light Department at 773-1163 for more information on the above.

*(This notice was also on the back of the September 2015 utility bills.)*

## PAY YOUR BILL ONLINE!



**You can pay your Water and Light bill online.**

Just go to: [www.waterandlight.info](http://www.waterandlight.info) and click on "Make a Payment". You will also be able to see your payment and consumption history, and sign up for e-billing, if you choose.

## Why Give To HeatShare?

When you give to HeatShare, you are helping warm the lives of the elderly, disabled and others who have nowhere else to turn. HeatShare is a last resort for many who have no other resources available to safely get them and their families through the winter.

Administered by the Salvation Army, HeatShare is a voluntary program and helps the needy survive our long Minnesota winters by providing funds for heating bills and heating-related repairs.

## Who Benefits From HeatShare?

-Senior citizens 55 years of age or older with low, fixed incomes and no alternate source of help.

-Those disabled by physical limitations and/or health problems, restricting their ability to maintain income to cover energy bills adequately.

-Those who have had an unexpected emergency within the last 12 months and as a result of the emergency cannot pay energy costs.

-Those who meet income guidelines and have received or applied for all other possible public funds.

## Who Supports HeatShare?

Hundreds in our community help with HeatShare – Your neighbors – Your friends – People in big cities and corporations – People in small towns and self-owned businesses.

And you can help give the gift of heat too, by sending a tax deductible contribution with the form on this page. HeatShare is one way a small gift of kindness can make a big difference in someone else's life – *And you can make that difference*

## How Else Can HeatShare Help?

- Energy Conservation and Education
- Budget Counseling
- Financial Assistance
- Family Counseling
- Social Service Information and Referrals

Your contribution will be used for those in need in East Grand Forks.

 For financial assistance call the Salvation Army at 701-775-2597

For information about contributions, call: Salvation Army – DHQ 651-746-3542, [www.thesalarmy.com](http://www.thesalarmy.com)

Yes, I want to contribute to HeatShare!

Yes! I want to give my neighbors the gift of heat this winter season

I am making a one-time gift of:

\$ \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Signature \_\_\_\_\_

Utility Acct # \_\_\_\_\_

Date \_\_\_\_\_

Please make check payable to "HeatShare". Enclose your donation and this form along with your utility payment.

Your gift will be used to benefit those in need in East Grand Forks.

