

# Water and Light News



EAST GRAND FORKS WATER AND LIGHT

Fall 2013

## No Cost & Low Cost Winter Energy Saving Tips

- ⇒ Lower your thermostat. For every degree you lower it, you save about 2% on your heating bill.



- ⇒ Turn down your thermostat during the day while you're not at home. A programmable thermostat can make it easy to set back your temperature.
- ⇒ If you have single-pane windows, add storm windows to cut heat loss by up to 50%. You can also use a shrink and seal window insulator kit.

- ⇒ Close furnace vents and doors in unused rooms.
- ⇒ Be careful not to block your heating vents with furniture or drapes. This will cause your furnace to work harder to disperse heat.
- ⇒ If you have a fireplace, close the damper when it's not in use.
- ⇒ Clean registers and baseboards. These systems operate more efficiently when they are free of dust and dirt.



- ⇒ Change your furnace filter regularly. Dirty

filters hamper air flow and overwork the furnace.

- ⇒ Keep shades and curtains open on the south side of your home during the day to allow solar heating. Close them at night to prevent heat loss.



- ⇒ Weatherize your home by caulking and weather stripping the doors and windows. This could reduce your annual heating bill by up to 10%.



## Public Power – What It Means To You

As a resident of this great community, you receive your electricity from a publically-owned utility.

Your local utility commission focuses on supplying - safe, reliable electricity at a reasonable cost on a not-for-profit basis.

The utility supports the local economy by purchasing from local businesses and hiring local workers.

Your utility is always making improvements in metering and grid technology that



keep the electric system operational and able to respond to problems faster and more effectively. Our local repair crews know our system and each neighborhood. We

work hard to identify and correct problems quickly.

When you contact the utility customer service department, you are reaching a local office staffed by folks dedicated to customer satisfaction



**Take pride in being a public power community.**  
**We take pride in serving you.**

## HeatShare

HEATSHARE IS A SALVATION ARMY PROGRAM THAT PROVIDES EMERGENCY UTILITY ASSISTANCE FOR PEOPLE WITH NO PLACE LEFT TO TURN.

THIS PROGRAM IS AVAILABLE TO EAST GRAND FORKS WATER AND LIGHT CUSTOMERS AND IS FUNDED THROUGH DONATIONS.

PLEASE SEE THE BACK OF THIS NEWSLETTER TO SEE HOW YOU CAN HELP YOUR FRIENDS AND NEIGHBORS WITH A DONATION.

## CFL Giveaway & Food Drive



### When:

Wed, Thurs & Fri  
Oct. 16, 17 & 18  
9:00 am– 4:00 pm

### Where:

Water & Light Office  
600 Demers Ave

Receive a Free CFL bulb for each item of non-perishable food you bring in - Max of 6.

Bring in the postcard you receive in the mail along with your ID.

\*\*The food will be donated to the EGF Food Shelf.

## Why Give To HeatShare?

When you give to HeatShare, you are helping warm the lives of the elderly, disabled and others who have nowhere else to turn. HeatShare is a last resort for many who have no other resources available to safely get them and their families through the winter.

Administered by the Salvation Army, HeatShare is a voluntary program and helps the needy survive our long Minnesota winters by providing funds for heating bills and heating-related repairs.

## Who Benefits From HeatShare?

-Senior citizens 55 years of age or older with low, fixed incomes and no alternate source of help.

-Those disabled by physical limitations and/or health problems, restricting their ability to maintain income to cover energy bills adequately.

-Those who have had an unexpected emergency within the last 12 months and as a result of the emergency cannot pay energy costs.

-Those who meet income guidelines and have received or applied for all other possible public funds.

## Who Supports HeatShare?

Hundreds in our community help with HeatShare – Your neighbors – Your friends – People in big cities and corporations – People in small towns and self-owned businesses.

And you can help give the gift of heat too, by sending a tax deductible contribution with the form on this page. HeatShare is one way a small gift of kindness can make a big difference in some else's life – *And you can make that difference*

## How Else Can HeatShare Help?

- Energy Conservation and Education
- Budget Counseling
- Financial Assistance
- Family Counseling
- Social Service Information and Referrals

Your contribution will be used for those in need in East Grand Forks.



For financial assistance call the Salvation Army at 800-842-7279

For information about contributions, call: Salvation Army – DHQ 651-746-3542, [www.thesalarmy.com](http://www.thesalarmy.com)

## Yes, I want to contribute to HeatShare!

Yes! I want to give my neighbors the gift of heat this winter season

I am making a one-time gift of:

\$ \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Signature \_\_\_\_\_

Utility Acct # \_\_\_\_\_

Date \_\_\_\_\_

Please make check payable to "HeatShare". Enclose your donation and this form along with your utility payment.

Your gift will be used to benefit those in need in East Grand Forks.

