

# The Connector

East Grand Forks Water & Light

## Home energy audits now available to homeowners

The East Grand Forks Water and Light offers subsidized Home Energy Audits to those interested in identifying what measures may be taken to make their home more

energy efficient. The audit will show the home owner problems that may, when corrected, save you, the customer, significant amounts of money over time.

We will send a Certified Home Energy



Auditor to your home that will use a variety of techniques and equipment to determine your energy efficiency level. In addition to doing an evaluation of your home, the auditor will perform a blower door test that measures the extent of leaks in the building envelope and an infrared scan, if you choose. For more information on Energy Audits, go to our website at [www.waterandlight.info](http://www.waterandlight.info) or call the business office at 218-773-1163.

## Utility bill

Water Reading		Previous Reading		Current Reading		Cons
Serial	Date	Reading	Date	Reading	Reading	
11358	8/5/2011	11443	8/4/2011	11600	157	
12526984	8/3/2011	361	8/4/2011	362	1	

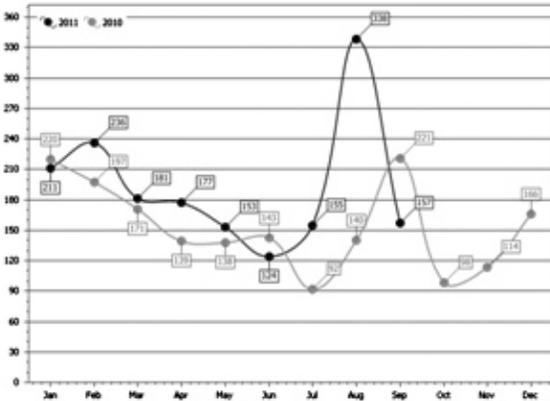
Current Charges		
Water:		\$0.00
Water: Res Water 5/8" Consumption		\$4.95
Water: Res Water 5/8"		\$7.00
Electric: Electricity Tax		\$1.53
Electric: Res Elec General		\$7.75
Electric: 10 Energy Adj Consumption		\$0.91
Electric: 10 Res Elec General Consumption		\$12.44
Electric: 10 Franchise Fee Consumption		\$1.18
Sewer: Res Sew 5/8" Consumption		\$2.48
Sewer: Res Sew 5/8"		\$10.00
Garbage: Res Garb Tax		\$1.15
Garbage: 35 Gallon Refuse Container		\$11.75
Other Services: Bug Control		\$1.00
Other Services: Street Light		\$3.75
Other Services: Storm Sewer		\$3.50
Other Services: MCH Drinking Water Fee		\$0.53

## View your consumption 'online'

Customers can view their consumption history, payment history and utility bill online by signing up on our "online payment" site. This site not only allows you to make online payments, it also gives you the convenience of viewing the history of your account. To sign up on our "Online Payment" site, go to our website at [www.waterandlight.info](http://www.waterandlight.info) and click on "Make A Payment".

What will this information look like on your computer? For your convenience, we have included three examples here:

### Consumption history



### Payment history

Activity Details		Balance Due		
The balance due shown may take up to 24 hours to post.				(\$0.00)
Transaction Date Time	Transaction Type	Description	Amount	Balance
09/14/2011	Payment		(\$76.00)	(\$0.00)
09/13/2011	Billinc		\$75.92	\$75.92
08/17/2011	Payment		(\$92.39)	\$0.00
08/16/2011	Billinc		\$93.14	\$92.39
07/20/2011	Payment		(\$75.00)	(\$0.75)
07/12/2011	Billinc		\$74.75	\$74.25

## Vacant house for the winter?

If you are going away for the winter or leaving a house vacant over the winter months, remember if you turn off the heat in the house, you need to drain your water meter so that it does not freeze and break.



This is an easy way to prevent a costly repair. For more information, please call the Water and Light Maintenance Office at 218-773-0515.

## Street light out? Let us know

Notice a burned out street light? Give us a call at 218-773-0515 or go to our website at [www.waterandlight.info](http://www.waterandlight.info) and click on the 'Street Light Fix-It Form' to report it. Please be prepared to give an exact location so we can quickly identify the right light. Thanks!

## East Grand Forks Water & Light

YOUR HOMETOWN UTILITY SINCE 1909

## Why give to HeatShare?

When you give to HeatShare, you are helping warm the lives of the elderly, disabled and others who have nowhere else to turn. HeatShare is a last resort for many who have no other resources available to safely get them and their families through the winter.

Administered by The Salvation Army, HeatShare is a voluntary program that helps the needy survive our long, Minnesota winters by providing funds for heating bills and heating-related repairs.

## Who benefits from HeatShare?

- Senior citizens 55 years of age or older with low, fixed incomes and no alternate source of help.
- Those disabled by physical limitations and/or health problems, restricting their ability to maintain income to cover energy bills adequately.
- Those who have had an unexpected emergency within the last 12 months and as a result of the emergency cannot pay energy costs.
- Those who meet income guidelines and have received or applied for all other possible public funds.

## Who supports HeatShare?

Hundreds in your community help with HeatShare • Your neighbors • Your friends • People in big cities and corporations • People in small towns and self-owned businesses.

And you can help give the gift of heat, too, by sending a tax deductible contribution with the form on the back of this brochure. HeatShare is one way a small gift of kindness can make a big difference in someone else's life • **And you can make that difference!**

## How else can HeatShare help?

- Energy Conservation and Education
- Budget Counseling
- Financial Assistance
- Family Counseling
- Social Service Information and Referrals

Your contribution will be used for those in need in East Grand Forks.



For financial assistance, call The Salvation Army at 800-842-7279.

For information about contributions, call: Salvation Army - DHQ 651-746-3542  
www.thesalarmy.com

## *Yes, I want to contribute to HeatShare!*

Yes! I want to give my neighbors the gift of heat this winter season.

I am making a one-time gift of:

\$ \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Signature \_\_\_\_\_

Utility \_\_\_\_\_

Account Number \_\_\_\_\_

Date \_\_\_\_\_

Please make check payable to HeatShare. Enclose your donation and this form along with your utility payment.

Your gift will be used to benefit those in need in East Grand Forks.

